Charges at a glance – United Utilities wholesale area

This is a brief summary of the primary water and sewerage main charges for customers in the United Utilities wholesale area from 1 April 2024.

From 2023 onwards, the charges applied to your site on a deemed contract will be different depending on the total level of consumption you use as a customer. Where you have multiple sites, the consumption for each of these sites will be added together for the purposes of defining customer group.

The 3 customer groups are defined by usage between 0 – 500 m3, 500 – 50,000m3 and usage greater than 50,000m3 respectively. An additional retail fee will be applied to sites, detailed in table 1.

Table 1: Retail element

Customer usage group	<500m^3	500 – 50,000m^3	50,000m^3 +
Retail fee for water services (measured, unmeasured and assessed)	£54.79	£0.00	£0.00
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Measured charges

Table 2: Base tariff water charges

Customer usage group	<500m^3	500 – 50,000m^3	50,000m3 +
Volumetric rate (per m^3)	£2.0722	£2.1384	£2.2247
Site fixed charge	£10.67	£0.00	£70.28

Table 3: Select water charges (>50,000m³ only)

	Fixed charge £ per year	Annual fixed charge (in addition to the meter fixed charge – see table 4)	Volumetric rate (per m³)
Select 50	For sites expecting to use 50 to 180 Ml of water per year	£26,250.05	£1.7011
Select 180	For sites expecting to use 180 to 750 Ml of water per year	£50,519.71	£1.5662
Select 750	For sites expecting to use 750 to 3,000 Ml of water per year	£369,901.74	£1.1404

1 Ml (Megalitre) = 1,000m³

Table 4: Meter fixed charges

Meter size not exceeding	<500m³	500 – 50,000m³	50,000m³+
0 mm	£0.00	£0.00	£0.00
<25 mm	£14.43	£14.89	£15.49
25 – 50 mm	£66.66	£68.79	£71.57
50 – 100 mm	£122.76	£126.68	£131.79
>100 mm	£148.42	£153.16	£159.35

Table 5 Measured sewerage charges

Customer usage group	<500m3	500 -50,000m³	50,000m³+
Site based fixed charge	£0.00	£0.00	£58.82
Volumetric charge (per m³)	£1.5133	£1.5906	£1.6247
Swimming pool effluent (per m³)	£1.2967	£1.3629	£1.3921
Charge for direct discharge to a wastewater treatment works (per m³)	£1.0570	£1.1110	£1.1348
Select sewerage charge (>50,000 m³ per m³)	n/a	n/a	£1.5786

Table 6: Surface water drainage charges

a) Standard surface water drainage charges

Customer usage group Chargeable area (m^2)		<500m^3	500 – 50,000m^3	50,000m^3 +
Band 1	Up to 124	£107.51	£113.00	£115.42
Band 2	125-299	£267.09	£280.73	£286.75
Band 3	300-649	£595.21	£625.60	£639.02
Band 4	650-1,499	£1,346.71	£1,415.46	£1,445.83
Band 5	1,500-2,999	£2,816.84	£2,960.65	£3,024.15
Band 6	3,000-6,999	£6,262.78	£6,582.49	£6,723.69
Band 7	7,000-11,999	£11,898.57	£12,505.99	£12,774.25
Band 8	12,000-17,999	£19,658.01	£20,661.55	£21,104.75
Band 9	18,000-24,999	£28,176.77	£29,615.20	£30,250.46
Band 10	25,000-49,999	£49,145.99	£51,654.90	£52,762.92
Band 11	50,0000-74.999	£81,910.46	£86,091.99	£87,938.70
Band 12	75,000-99,999	£114,674.89	£120,529.04	£123,114.44
Band 13	100,000-124,999	£147,439.35	£154,966.13	£158,290.22
Band 14	125,000-149,999	£180,203.80	£189,403.21	£193,466.00
Band 15	≥ 150,000	£212,968.87	£223,840.93	£228,642.42

b) Schools concessionary scheme surface water drainage charges

Customer usage group Chargeable area (m^2)		<500m^3	500 – 50,000m^3	50,000m^3 +
Band 1	Up to 124	£107.51	£113.00	£115.42
Band 2	125-299	£133.54	£140.36	£143.37
Band 3	300-649	£297.60	£312.79	£319.50
Band 4	650-1,499	£673.36	£707.74	£722.92
Band 5	1,500-2,999	£1,408.42	£1,480.32	£1,512.07
Band 6	3,000-6,999	£3,131.38	£3,291.24	£3,361.84
Band 7	7,000-11,999	£5,949.30	£6,253.01	£6,387.14
Band 8	12,000-17,999	£9,829.01	£10,330.78	£10,552.38
Band 9	18,000-24,999	£14,088.39	£14,807.60	£15,125.23
Band 10	25,000-49,999	£24,573.00	£25,827.46	£26,381.47
Band 11	50,0000-74.999	£40,955.23	£43,046.00	£43,969.35
Band 12	75,000-99,999	£57,337.44	£60,264.52	£61,557.22
Band 13	100,000-124,999	£73,719.65	£77,483.04	£79,145.08
Band 14	125,000-149,999	£90,101.88	£94,701.58	£96,732.97
Band 15	≥ 150,000	£106,484.44	£111,920.47	£114,321.22

Table 7: Highway drainage charges

a) Standard highway drainage charges

Customer usage group		<500m³	500 – 50,000m³	50,000m³ +
Chargeable area (m²)				
Band 1	Up to 124	£46.08	£48.43	£49.47
Band 2	125-299	£114.45	£120.29	£122.87
Band 3	300-649	£255.08	£268.10	£273.85
Band 4	650-1,499	£577.15	£606.61	£619.62
Band 5	1,500-2,999	£1,207.23	£1,268.86	£1,296.07
Band 6	3,000-6,999	£2,684.06	£2,821.08	£2,881.59
Band 7	7,000-11,999	£5,099.38	£5,359.70	£5,474.67
Band 8	12,000-17,999	£8,424.86	£8,854.95	£9,044.89
Band 9	18,000-24,999	£12,075.76	£12,692.22	£12,964.48
Band 10	25,000-49,999	£21,062.57	£22,137.81	£22,612.68
Band 11	50,0000-74.999	£35,104.47	£36,896.56	£37,688.01
Band 12	75,000-99,999	£49,146.37	£51,655.29	£52,763.32
Band 13	100,000-124,999	£63,188.28	£66,414.05	£67,838.66
Band 14	125,000-149,999	£77,230.18	£81,172.78	£82,913.97
Band 15	≥ 150,000	£91,272.36	£95,931.81	£97,989.59

b) Schools concessionary scheme highway drainage charges

Customer usage group		<500m³	500 – 50,000m³	50,000m³ +
Chargeable area (m²)				
Band 1	Up to 124	£46.08	£48.43	£49.47
Band 2	125-299	£57.23	£60.15	£61.44
Band 3	300-649	£127.54	£134.05	£136.93
Band 4	650-1,499	£288.58	£303.31	£309.82
Band 5	1,500-2,999	£603.62	£634.43	£648.04
Band 6	3,000-6,999	£1,342.01	£1,410.52	£1,440.78
Band 7	7,000-11,999	£2,549.69	£2,679.85	£2,737.33
Band 8	12,000-17,999	£4,212.42	£4,427.46	£4,522.43
Band 9	18,000-24,999	£6,037.86	£6,346.09	£6,482.22
Band 10	25,000-49,999	£10,531.28	£11,068.90	£11,306.33
Band 11	50,0000-74.999	£17,552.24	£18,448.28	£18,844.01
Band 12	75,000-99,999	£24,573.18	£25,827.64	£26,381.66
Band 13	100,000-124,999	£31,594.13	£33,207.02	£33,919.32
Band 14	125,000-149,999	£38,615.08	£40,586.38	£41,456.97
Band 15	≥ 150,000	£45,636.15	£47,965.88	£48,994.77

Unmeasured charges

Table 8: Unmeasured water charges

Customer usage group	<500m³	500 – 50,000m³	50,000m³ +
Fixed charge	£65.58	£67.68	£129.23
Charge per £CV	£0.6321	£0.6523	£0.6787

£CV = £ (pound) of Chargeable Value.

Table 9: Unmeasured sewerage charges

Customer usage group	<500m³	500 – 50,000m³	50,000m³ +
Fixed charge	£0.00	£0.00	£58.82
Foul drainage (per £CV)	£0.5201	£0.5467	£0.5584
Surface water drainage (per £CV)	£0.3192	£0.3355	£0.3427
Highway drainage (per £CV)	£0.1381	£0.1452	£0.1483

Table 10: Unmeasured places of worship

Water standing charge	£65.58
Wastewater standing charge	£158.78
Surface water drainage standing charge	£107.51
Highway drainage standing charge	£46.08

Assessed charges

Table 11: Assessed charges (based on assessed meter size)

a) Premises where we determine the water meter size would be 15mm

Customer usage group	<500m³	500 – 50,000m³	50,000m³ +
Water standing charge	£672.24	£693.71	£721.71
Wastewater standing charge	£466.49	£490.31	£500.83

b) Premises where we determine the water meter size would be 20mm

Customer usage group	<500m³	500 – 50,000m³	50,000m³ +
Water standing charge	£1,679.29	£1,732.93	£1,802.88
Wastewater standing charge	£1,164.68	£1,224.14	£1,250.40

In addition, surface water and highway drainage charges will be applied as shown in table 6 based on the site area.

Table 12: Assessed charges (based on assessed volume)

Customer usage group	<500m³	500 – 50,000m³	50,000m³ +
Water volumetric rate	£2.0722	£2.1384	£2.2247
Water site fixed charge	£0.00	£0.00	£58.82
Wastewater volumetric rate (per m3 assessed)	£1.5133	£1.5906	£1.6247
Wastewater site fixed charge	£0.00	£0.00	£58.82

Other charges

Table 13: Unmeasured animal troughs

Customer usage group	<500m³	500 – 50,000m³	50,000m³ +
Animal trough	£196.86	£203.14	£211.34