

C: Primary charges from 1 April 2025

C1 Introduction

This section of the document sets our water and sewerage charges from 1 April 2025. Section references correspond to the relevant sections of the Scheme of Charges set out in section B.

For example, unmeasured charges explained in section B2 relate to the unmeasured charges tables set out in section C2 below.

From 2023 onwards, the charges applied to your site on a deemed contract will be different depending on the total level of consumption you use as a customer. Where you have multiple sites, the consumption for each of these sites will be added together for the purposes of defining customer group. The 3 customer groups are defined by usage between 0–500 m³, 500–50,000m³ and usage greater than 50,000m³ respectively. An additional retail fee will be applied to sites, detailed in table 1.

These charges are also often used in our express contracts with you as our basis for charging.

Table 1: Retail element

Customer usage group	<500m ³	500 – 50,000m ³	50,000m ³ +
Retail fee for water services (measured, unmeasured and assessed)	£56.52	£0.00	£0.00
Retail fee for waste water and drainage services (measured, unmeasured and assessed)	£56.52	£0.00	£0.00

C2 Measured charges

Measured charges for water are shown below. The volumetric element of is charged per m³ with a fixed charge also being applied to the water charges based on the size of the water meter (see table 5), and for the select water tariffs, an annual fixed charge per site (see table 3).

Table 2: Base tariff water charges

Customer usage group	<500m ³	500 – 50,000m ³	50,000m ³ +
Metered Potable Water Block Tariff (£/m ³)	£2.5086	£2.5887	£2.6932
Metered Potable Water Supply Point Fixed Charges	£11.01	£0.00	£72.50

Table 3: Select water charges

	Fixed Charge £ per year	Metered Potable Water Supply Point Fixed Charges (in addition to the meter fixed charge – see table 5)	Metered Potable Water Block Tariff (per m ³)
Select 50	For sites expecting to use 50 to 180 Ml of water per year	£31,757.89	£2.0595
Select 180	For sites expecting to use 180 to 750 Ml of water per year	£61,083.73	£1.8966
Select 750	For sites expecting to use 750 to 3,000 Ml of water per year	£447,881.48	£1.3808

1 MI (Megalitre) = 1,000m³

Table 4: Non potable water

Customer usage group	<500m ³	500 -50,000m ³	50,000m ³ +
Metered Potable Water Supply Point Fixed Charges	£11.01	£0.00	£72.50
Standard Volumetric Charge – per cubic metre (m ³)	£0.2940	£0.3034	£0.3157

In addition to the volumetric rates above, meter fixed charges will apply to each meter as shown in table 5 below.

Table 5: Metered Potable Water Meter Fixed Charges

Meter size not exceeding	<500m ³	500 – 50,000m ³	50,000m ³ +
0mm	£0.00	£0.00	£0.00
1 - 25 mm	£16.74	£17.28	£17.97
26 – 50 mm	£77.33	£79.80	£83.02
51 – 100 mm	£142.40	£146.95	£152.88
>100 mm	£172.17	£177.67	£184.84

Table 6 Measured sewerage charges

Customer usage group	<500m ³	500 -50,000m ³	50,000m ³ +
Metered Sewerage Supply Point Fixed Charges	£0.00	£0.00	£60.67
Metered Sewerage Block Tariff (per m ³)	£1.9152	£2.0130	£2.0561
Swimming pool effluent, Metered Sewerage Block Tariff (per m ³)	£1.6630	£1.7479	£1.7853
Charge for direct discharge to a wastewater treatment works, Metered Sewerage Block Tariff (per m ³)	£1.3385	£1.4069	£1.4370
Select sewerage Metered Sewerage Block Tariff (>50,000 m ³ per m ³)	n/a	n/a	£1.9966

Table 7: Surface water drainage charges

a) Standard surface water drainage charges

Customer usage group		<500m ³	500 – 50,000m ³	50,000m ³ +
Chargeable area (m ²)				
Band 1	Up to 124	£133.41	£140.22	£143.23
Band 2	125-299	£332.76	£349.75	£357.25
Band 3	300-649	£741.55	£779.41	£796.13
Band 4	650-1,499	£1,677.83	£1,763.48	£1,801.31
Band 5	1,500-2,999	£3,509.42	£3,688.58	£3,767.70
Band 6	3,000-6,999	£7,802.60	£8,200.92	£8,376.84
Band 7	7,000-11,999	£14,824.06	£15,580.82	£15,915.04
Band 8	12,000-17,999	£23,904.69	£25,125.03	£25,663.97
Band 9	18,000-24,999	£34,263.75	£36,012.92	£36,785.41
Band 10	25,000-49,999	£59,762.91	£62,813.81	£64,161.20
Band 11	50,000-74,999	£99,605.45	£104,690.31	£106,935.96
Band 12	75,000-99,999	£139,447.92	£146,566.73	£149,710.66
Band 13	100,000-124,999	£179,290.43	£188,443.21	£192,485.40
Band 14	125,000-149,999	£219,132.94	£230,319.68	£235,260.14
Band 15	≥ 150,000	£258,976.19	£272,196.92	£278,035.67

b) Schools concessionary scheme surface water drainage charges

Customer usage group		<500m ³	500 – 50,000m ³	50,000m ³ +
Chargeable area (m ²)				
Band 1	Up to 124	£133.41	£140.22	£143.23
Band 2	125-299	£166.37	£174.86	£178.61
Band 3	300-649	£370.77	£389.70	£398.06
Band 4	650-1,499	£838.92	£881.74	£900.66
Band 5	1,500-2,999	£1,754.71	£1,844.29	£1,883.85
Band 6	3,000-6,999	£3,901.29	£4,100.45	£4,188.41
Band 7	7,000-11,999	£7,412.04	£7,790.43	£7,957.53
Band 8	12,000-17,999	£11,952.36	£12,562.52	£12,832.00
Band 9	18,000-24,999	£17,131.88	£18,006.47	£18,392.71
Band 10	25,000-49,999	£29,881.47	£31,406.92	£32,080.61
Band 11	50,000-74,999	£49,802.73	£52,345.16	£53,467.98
Band 12	75,000-99,999	£69,723.96	£73,283.37	£74,855.33
Band 13	100,000-124,999	£89,645.19	£94,221.57	£96,242.67
Band 14	125,000-149,999	£109,566.44	£115,159.81	£117,630.04
Band 15	≥ 150,000	£129,488.11	£136,098.47	£139,017.85

Table 8: Highway drainage charges

a) Standard highway drainage charges

Customer usage group		<500m ³	500 – 50,000m ³	50,000m ³ +
Chargeable area (m ²)				
Band 1	Up to 124	£57.18	£60.10	£61.39
Band 2	125-299	£142.59	£149.87	£153.08
Band 3	300-649	£317.80	£334.02	£341.19
Band 4	650-1,499	£719.05	£755.76	£771.97
Band 5	1,500-2,999	£1,504.05	£1,580.83	£1,614.74
Band 6	3,000-6,999	£3,343.98	£3,514.69	£3,590.08
Band 7	7,000-11,999	£6,353.16	£6,677.49	£6,820.73
Band 8	12,000-17,999	£10,244.88	£10,767.88	£10,998.86
Band 9	18,000-24,999	£14,684.47	£15,434.12	£15,765.19
Band 10	25,000-49,999	£25,612.69	£26,920.22	£27,497.67
Band 11	50,000-74,999	£42,688.06	£44,867.29	£45,829.71
Band 12	75,000-99,999	£59,763.42	£62,814.34	£64,161.74
Band 13	100,000-124,999	£76,838.79	£80,761.41	£82,493.78
Band 14	125,000-149,999	£93,914.13	£98,708.45	£100,825.79
Band 15	≥ 150,000	£110,989.83	£116,655.86	£119,158.19

b) Schools concessionary scheme highway drainage charges

Customer usage group		<500m ³	500 – 50,000m ³	50,000m ³ +
Chargeable area (m ²)				
Band 1	Up to 124	£57.18	£60.10	£61.39
Band 2	125-299	£71.31	£74.95	£76.56
Band 3	300-649	£158.90	£167.01	£170.59
Band 4	650-1,499	£359.53	£377.89	£386.00
Band 5	1,500-2,999	£752.03	£790.42	£807.38
Band 6	3,000-6,999	£1,671.98	£1,757.33	£1,795.03
Band 7	7,000-11,999	£3,176.57	£3,338.74	£3,410.35
Band 8	12,000-17,999	£5,122.42	£5,383.92	£5,499.41
Band 9	18,000-24,999	£7,342.21	£7,717.03	£7,882.57
Band 10	25,000-49,999	£12,806.34	£13,460.10	£13,748.83
Band 11	50,000-74,999	£21,344.03	£22,433.65	£22,914.86
Band 12	75,000-99,999	£29,881.70	£31,407.16	£32,080.86
Band 13	100,000-124,999	£38,419.39	£40,380.70	£41,246.88
Band 14	125,000-149,999	£46,957.05	£49,354.21	£50,412.88
Band 15	≥ 150,000	£55,494.89	£58,327.90	£59,579.06

C3 Unmeasured charges

Table 9: Unmeasured water charges

Customer usage group	<500m ³	500 – 50,000m ³	50,000m ³ +
Unmeasured Water Fixed Charge	£79.03	£81.56	£145.53
Unmeasured Water RV Poundage (£/£CV)	£0.7116	£0.7344	£0.7640

£CV = £ (pound) of Chargeable Value.

Table 10: Unmeasured sewerage charges

Customer usage group	<500m ³	500 – 50,000m ³	50,000m ³ +
Unmeasured Sewerage Fixed Charge	£0.00	£0.00	£60.67
Unmeasured Sewerage RV Threshold (per £CV)	£0.6582	£0.6919	£0.7067
Surface Water RV Poundage (per £CV)	£0.3945	£0.4147	£0.4235
Highway Drainage RV Poundage (per £CV)	£0.1705	£0.1793	£0.1831

£CV = £ (pound) of Chargeable Value. See section A3

Table 11: Unmeasured places of worship

Unmeasured Water Fixed Charge	£79.03
Unmeasured Sewerage Fixed Charge	£200.27
Surface Water Fixed Charge	£132.91
Highway Drainage Fixed Charge	£56.96

C4 Assessed charges

Table 12: Assessed charges (based on assessed meter size)

a) Premises where the meter size is determined between 1mm - 15mm (inclusive)

Customer usage group	<500m ³	500 – 50,000m ³	50,000m ³ +
Assessed Water Meter Fixed Charges	£814.99	£841.02	£874.97
Assessed Sewerage Meter Fixed Charges	£590.92	£621.09	£634.41

b) Premises where the meter size is determined between 16mm - 20mm (inclusive)

Customer usage group	<500m ³	500 – 50,000m ³	50,000m ³ +
Assessed Water Meter Fixed Charges	£2,032.92	£2,097.85	£2,182.53
Assessed Sewerage Meter Fixed Charges	£1,473.99	£1,549.24	£1,582.47

c) Premises where the meter size is determined between 21mm - 25mm (inclusive)

Customer usage group	<500m ³	500 – 50,000m ³	50,000m ³ +
Assessed Water Meter Fixed Charges	£3,261.50	£3,365.67	£3,501.53
Assessed Sewerage Meter Fixed Charges	£2,364.79	£2,485.51	£2,538.83

d) Premises where the meter size is determined as 26mm or greater

Customer usage group	<500m ³	500 – 50,000m ³	50,000m ³ +
Assessed Water Meter Fixed Charges	£11,289.84	£11,650.44	£12,120.73
Assessed Sewerage Meter Fixed Charges	£8,185.81	£8,603.70	£8,788.25

In addition, surface water and highways drainage charges will be applied as shown in table 7 and 8 based on the site area.

Table 13: Assessed charges (based on assessed volume)

Customer usage group	<500m ³	500 – 50,000m ³	50,000m ³ +
Assessed Water Volumetric Charge	£2.5086	£2.5887	£2.6932
Water site fixed charge	£0.00	£0.00	£60.67
Sewerage Volumetric Charge (per m ³ assessed)	£1.9152	£2.0130	£2.0561
Wastewater site fixed charge	£0.00	£0.00	£60.67

C5 Trade effluent charges

Table 14: Trade effluent charges

a) Standard user

Customer usage group	Volume charge per m ³ (unless otherwise stated)		
	<500m ³	500 – 50,000m ³	50,000m ³ +
R = Reception Block Tariff	£0.5498	£0.5779	£0.5903
V = Volumetric Charging Component	£0.2880	£0.3027	£0.3092
B1 = Additional Volumetric Charging Component	£0.0836	£0.0878	£0.0897
B2 = Secondary Treatment Block Tariff (based on Chemical Oxygen Demand of 350mg/l)	£0.2302	£0.2420	£0.2471
S = Sludge Treatment Charging Component (based on Suspended Solids of 230mg/l)	£0.2679	£0.2816	£0.2876
Minimum Charge (£ per annum)	£228.55		

b) Large user (greater than 50,000m³)

Customer usage group	Volume charge per m ³ (Unless otherwise stated)		
	<500m ³	500 – 50,000m ³	50,000m ³ +
R = Reception Block Tariff	n/a	n/a	£0.5053
V = Volumetric Charging Component	n/a	n/a	£0.3092
B1 = Additional Volumetric Charging Component	n/a	n/a	£0.0897
B2 = Secondary Treatment Block Tariff (based on Chemical Oxygen Demand of 350mg/l)	n/a	n/a	£0.2471
S = Sludge Treatment Charging Component (based on Suspended Solids of 230mg/l)	n/a	n/a	£0.2876
Minimum Charge (£ per annum)	£228.55		

D. Other Charges

Customer usage group	<500m ³	500 – 50,000m ³	50,000m ³ +
Animal trough (Unmeasured Water Miscellaneous Type A Charge)	£238.32	£245.93	£255.86