

## Scheme of Charges 2025-26 for South East Water Customers

*Table 1.3*

Customer Group	Expected Consumption during Tariff Year (m3)
Group 1	0-500
Group 2	500-50,000
Group 3	Greater than 50,000

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### 2 Metered Water Charges

#### 2.1 Metered water charges

- 2.1.1 Water charges are payable for all supply points which receive a water supply either directly or indirectly.
- 2.1.2 Standard Meter Charges apply to all supply points where a meter is installed unless the Block Tariff applies. The Block tariff applies to all premises where the consumption at the premises exceeds 10,000 cubic metres per year. Under the block tariff the total consumption in the month is allocated to different bands and the volumetric charge decreases as the consumption reaches higher bands. Meters must be read monthly.
- 2.1.3 Meter charges comprise 2 elements namely:
- 2.1.3.1 A fixed charge element (described in paragraph 2.2 below); and
  - 2.1.3.2 A volumetric charge element (described in paragraph 2.3 below)

#### 2.2 Fixed Meter Charges

- 2.2.1 The applicable fixed meter charges are set out in Table 2.2A and 2.2B. The fixed charges vary for each customer Group as defined in paragraph 1.3.

*Table 2.2A Metered fixed charges per year based on pipe size*

Pipe Size (mm)	Group 1 Customers	Group 2 Customers	Group 3 Customers
12/15mm	£10.04	£10.36	£11.03
20/22mm	£33.39	£34.45	£36.69
25/28mm	£45.35	£46.80	£49.83
30/32/35mm	£69.46	£71.68	£76.33
40/42mm	£86.43	£89.19	£94.97
50/54mm	£107.16	£110.58	£117.75
65mm	£119.12	£122.93	£130.89
75/80mm	£147.67	£152.39	£162.27
100mm	£212.46	£219.25	£233.46
125/150mm	£309.16	£319.03	£339.71
300mm	£374.90	£386.88	£411.95

Table 2.2B non-household metered fixed charges per year based on consumption band

Metered usage (m3 per year)	Water (£ per year)
0 – 500	67.52

### 2.3 Volumetric charges

Where charges cannot be calculated in line with the Wholesale tariff determined by the Wholesaler for the customer, (for example due to a dispute over Wholesale parameters in the Market Data Set, a broken meter), the Retailer may, at its sole discretion, charge for water and sewerage services on the Emergency Tariff (see section 6).

Table 2.3 A Volumetric charges – Standard Meter Charges

Consumption (m3 per year)	Volume Charge: Water (£/m3) – West Region	Volume Charge: Water (£/m3) - East Region
0 - 500	2.1939	2.8903
Over 500	2.2640	2.9826

Table 2.3B Volumetric charges – Block Tariff

Consumption (m3 per year)	Volume charge: water (£/m3) – West Region	Volume charge: water (£/m3)- East Region
0 - 10,000	2.2640	2.9826
10,000 - 50000	1.8216	2.4021
50,000 - 150,000	1.9397	2.5578
150,000 - 250,000	1.8906	2.5021
Over 250,000	1.8643	2.4447

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### 3 Unmetered Water Charges

#### 3.1 Unmetered water charges

- 3.1.1 The water services bill is calculated by applying a 'rate per pound' to the rateable value or notional rateable value (RV) of your property. The RV shall be as determined by South East Water. There is a rate for water expressed as pound per pound (of RV) and disclosed in Table 3.1. In addition, a yearly 'fixed charge' is applied; disclosed in Table 3.2.
- 3.1.2 Water charges are payable for all premises which receive a water supply either directly or indirectly.

*Table 3.1 Unmetered charges pound per pound of rateable value*

Charge Area	Specific Area	Charge £/RV£
East Region	Eastbourne	2.7110
	Mid Sussex	2.7110
	West Kent	2.5407
	Mid Kent	2.2707
West Region	Mid Southern	1.6392

#### 3.2 Fixed charges

*Table 3.2 Fixed charges - unmetered per year*

Charge Area	Specific Area	Fixed Charge £
East Region	Eastbourne	57.97
	Mid Sussex	57.97
	West Kent	57.97
	Mid Kent	109.17
West Region	Mid Southern	57.97

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Business assessed.

South East Water will allocate the premises to one of the five bands of assessed charges as shown in table 3.3A below

- 3.3.4 The volumetric charge to the premises is calculated by multiplying the assessed usage calculated in accordance with paragraph 3.3.3 above by the volumetric charges as set out in table 3.3B.
- 3.3.5 If circumstances change i.e., regarding the industrial category of the business (SIC code) or the number of people who work at the site, the updated information should be notified. Any adjustment will only apply from the point of application and not retrospectively.
- 3.3.6 The following fixed annual charges are also payable:

3.3.6.1 £56.51 payable in respect of each assessed supply point.

3.3.6.2 An additional charge of £314.09 will be made for those unmeasured properties with swimming pools;

These fixed charges are levied for the period 1 April to 31 March and are not apportioned on change of occupation of the premises during the year.

*Table 3.3A Business assessed bands*

Band	Assessed usage per FT employee (or equivalent)
1	15 m3 per year
2	50 m3 per year
3	100 m3 per year
4	200 m3 per year
5	By inspection

*Table 3.3B Business assessed bands*

Consumption (m3 per year)	Volume Charge: Water (£/m3) – West Region	Volume Charge: Water (£/m3) - East Region
0 - 500	2.1939	2.8903
Over 500	2.2640	2.9826

